**Accessibility Statement for Vylla Home Hudson Valley**

This is an accessibility statement from Vylla Home - Hudson Valley.

**Measures to support accessibility**

Vylla Home - Hudson Valley takes the following measures to ensure accessibility of Vylla Home Hudson Valley:

* Include accessibility as part of our mission statement.
* Include accessibility throughout our internal policies.
* Appoint an accessibility officer and/or ombudsperson.

**Conformance status**

The [Web Content Accessibility Guidelines (WCAG)](https://www.w3.org/WAI/standards-guidelines/wcag/) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Vylla Home Hudson Valley is fully conformant with WCAG 2.0 level AA. Fully conformant means that the content fully conforms to the accessibility standard without any exceptions.

**Feedback**

We welcome your feedback on the accessibility of Vylla Home Hudson Valley. Please let us know if you encounter accessibility barriers on Vylla Home Hudson Valley:

* Phone: 845-204-3566
* E-mail: vyllahomehv@gmail.com
* Visitor Address: 4 Commerce Street Suite A-1 Poughkeepsie, NY 12603
* Postal Address: 4 Commerce Street Suite A-1 Poughkeepsie, NY 12603

We try to respond to feedback within 2-4 business days.

**Compatibility with browsers and assistive technology**

Vylla Home Hudson Valley is designed to be compatible with the following assistive technologies:

* Despite best efforts, accessibility may not work well in every combination of operating system, web browser, and assistive technology. Developers typically test their websites and mobile applications with common user environments, to determine compatibility. WCAG defines requirements for accessibility features provided by content authors to be accessibility supported.

**Technical specifications**

Accessibility of Vylla Home Hudson Valley relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

* HTML
* CSS
* JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

**Assessment approach**

Vylla Home - Hudson Valley assessed the accessibility of Vylla Home Hudson Valley by the following approaches:

* Self-evaluation

**Formal complaints**

Formal complaints will be taken seriously. You may contact us at 845-204-3566 or write to us at 4 Commerce Street Suite A-1, Poughkeepsie, NY 12603. Please include your name, address, contact information and full description of the complaint including the page, image, text or other item you believe is not in compliance. We will respond to you within 2-4 business days of the receipt of a complaint. We will ensure the issue is addressed and rectified.

**Date**

This statement was created on February 6, 2023 using the [W3C Accessibility Statement Generator Tool](https://www.w3.org/WAI/planning/statements/).